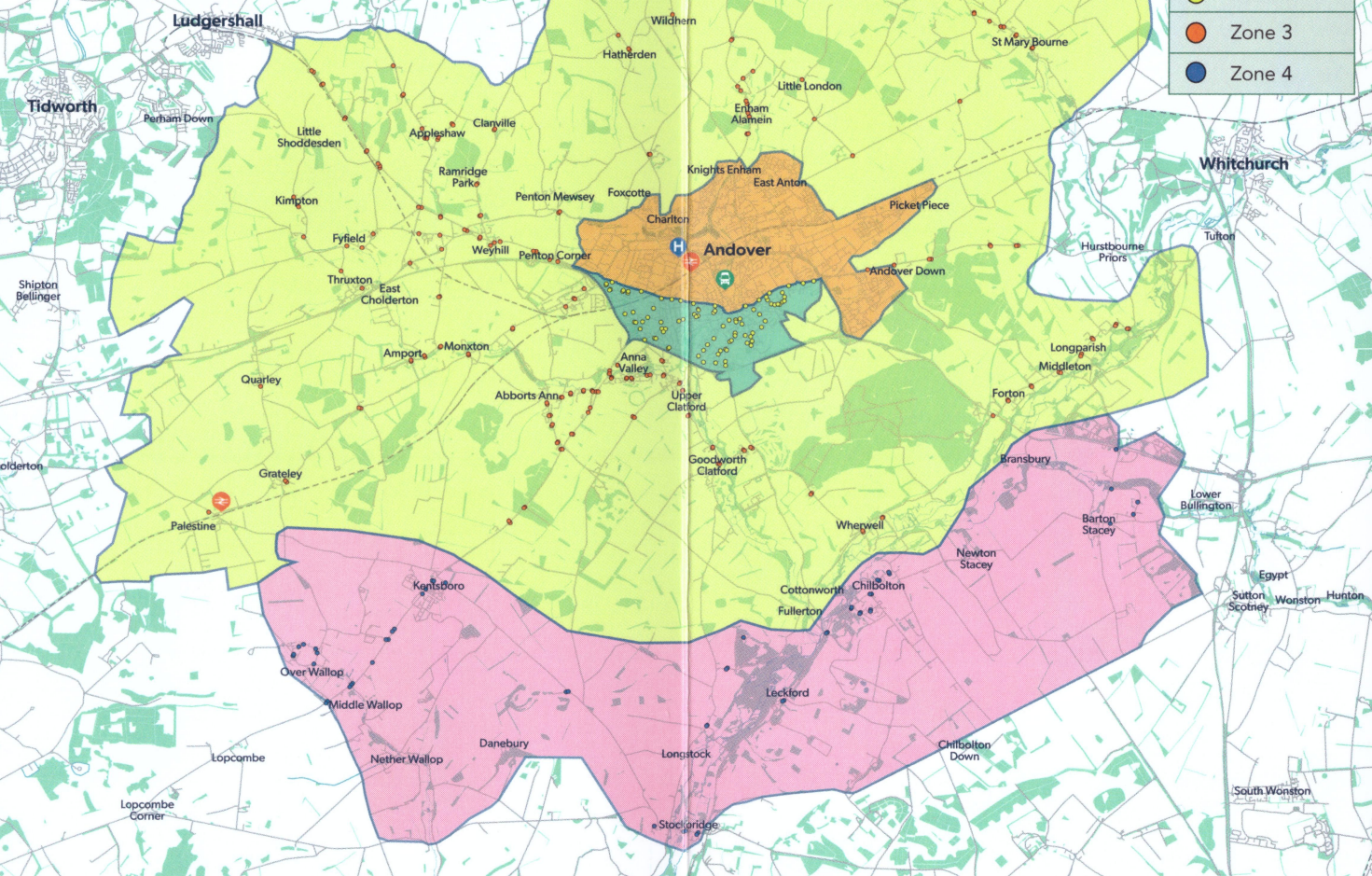


Our service areas	
Zone 1	Covers Andover Train Station, Andover Bus Station and War Memorial Hospital stops. Travel to or from Transport on Demand stops in zones 2, 3 and 4.
Zone 2	Covers most SP10 bus stops south of Weyhill and London Roads. Travel to or from Transport on Demand stops in zones 1, 2, 3 and 4
Zone 3	Covers most SP11 bus stops. Travel to or from Transport on Demand stops in zones 1, 2, 3 and 4.
Zone 4	Covers some SO20 6 post codes. Travel to or from bus stops in zones 1, 2, 3 & 4.

Single fares*				
	1	2	3	4
1	N/A	£2	£4.50	£5.50
2	£2	£2	£4	£5.50
3	£4.50	£4	£5.50	£5.50
4	£5.50	£5.50	£5.50	£5.50

Bus stops	
	Train station
	Bus station
	Hospital
	Zone 2
	Zone 3
	Zone 4



*Max. trip distance: 9 miles by road

When does it run?

7am to 7pm Monday to Saturday, excluding bank holidays. All journeys must be completed by 7pm.

How do I book?

Journeys can be requested up to three days in advance using the Book a Journey app. Children under 16 and those without app access can call **0333 015 1271** to book. Phone lines are open 9am to 4pm, Monday to Friday.

How much will it cost?

Single tickets range from £2 to £5. See ticket prices overleaf. Up to two children under 5 years travel free with one fare-paying passenger. Concessionary and scholar bus passes are not accepted on this service.

Need to cancel a trip?

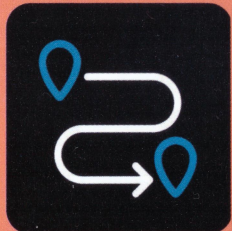
You can cancel in the Book a Journey app or by calling **0333 015 1271**. Please cancel at least 30 minutes before your pick-up time or you may still be charged.

Accessibility

Minibuses are wheelchair accessible and folding pushchairs are permitted. Please book a wheelchair seat when booking.

Download the Book a Journey app
for the best experience.

Links available at cfirst.org.uk/ConnectTOD



What is Northern Test Valley Transport on Demand?

Transport on Demand is a bookable local bus service. The service does not follow a fixed route or timetable. Journeys are shared with other passengers travelling in the same direction at the same time.

Where can I go?

Transport on Demand operates in 4 zones, serving many bus stops in the following post codes: **SP10, SP11, SO20 6**.

There is a limited stopping service in Andover Town (zone 1). We serve SP10 bus stops that are south of Weyhill Road & London Road. See the map for more details.

Please note that school journeys and trips that can be made using other community and public transport services are not covered by Transport on Demand.

Download the app or visit:

start.solent.padam.io/bookings to see if your route is covered.

Why can't you fulfil my journey?

Transport on Demand operates on a first-come, first-served basis. Whilst we try to accommodate all journeys, in times of high demand this may not be possible. When we can't fulfil your journey request, we will give you the next available journey time.

Where possible, we pool passengers into the same minibus. This spreads the journey cost, gives more service coverage and helps keep fares low. When we can't fulfil your journey, give us a call and we will offer you the next available time.

Lost something on board? Want to let us know about your experience?

This service is operated by Community First.
Email connect@cfirst.org.uk or telephone 0333 015 1271.

Having trouble with the Book a Journey app? You can submit a bug report using the 'help and contact' tab in the app.

Our privacy policy, terms & conditions and conditions of carriage are available on the app and at cfirst.org.uk/ConnectTOD



myjourneyhampshire.com

Updated April 2025



travelinesw.com

0871 200 22 33

Charges apply.

Call costs may vary depending on provider and network extras

Services are subject to change and availability



Funded by
UK Government



connect
Transport on Demand

Northern Test Valley Transport on Demand

Flexible routes and on-demand trips with minibuses covering most SP10, SP11 and SO20 6 postcode bus stops

Operating 7am to 7pm, Monday to Saturday
(excluding bank holidays)

Book using the app or by phone



Hampshire
County Council

Community First